

Using Healthcare.gov on Your Mobile Device

Quick Guide

Good to Know First

- **Healthcare.gov is not an app.**
 - There's nothing to download and nothing to update.
 - You'll use your phone's web browser instead.
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Step 1: Open Your Web Browser

- **iPhone:** Open **Safari**
 - **Android:** Open **Google Chrome**
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Step 2: Go to Healthcare.gov

1. Tap the **address bar** at the top of your browser.
2. Type **healthcare.gov**.
3. Tap **Go**.

When the site loads, you'll notice it's designed for a smaller screen. Some options may be inside menus instead of across the top. Nothing is missing, it's just reorganized for mobile.

How to Navigate the Page

- Scroll using **one finger**.
 - Tap **once** to select buttons or links.
 - Pressing harder or tapping faster will not make the page load quicker.
 - Give the page a moment to respond before tapping again.
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Creating an Account (If You're New)

1. Select **Create an account**.
 2. Follow the on-screen steps to set up your username and password.
 3. When creating a password:
 - Follow **all** the requirements shown on the screen.
 - Choose something secure but easy for you to remember.
 - Avoid old passwords you've reused in the past.
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Helpful Mobile Tips

- If the page feels crowded, rotate your phone sideways into **landscape mode**.
 - When filling out forms, your keyboard will appear automatically.
 - Tap **outside the keyboard** to return to the full page.
 - Links and buttons can be close together on small screens, so tap carefully.
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Need Help?

- Scroll to the **bottom of the page**.
 - Select **Help** or **Contact Us**.
 - Real support options are available directly on the site.
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When You're Finished

- Close the browser tab.
 - You're all set and can move on with your day.
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You Did It!

You now know how to use **Healthcare.gov on your mobile device** and how to **create a password if needed**.

Nice work!